

## THREE RIVERS & WATFORD SHARED SERVICES JOINT COMMITTEE

**Date of meeting:** 18 March 2013

PART A

**Title:** **MEASURES OF PERFORMANCE**

**Report of:** Terry Baldwin – Head of Human Resources  
Avni Patel – Head of ICT  
Alan Power – Head of Finance  
Phil Adlard – Head of Revenues and Benefits

---

1. **SUMMARY**
  - 1.1 This report gives performance information for the 3rd Quarter of 2012/13.
2. **RECOMMENDATIONS**
  - 2.1 That the Committee notes this report.

### **Contact Officer:**

For further information on this report please contact:

Alan Power – Head of Finance  
Telephone number: 01923 727196 email: [alan.power@threerivers.gov.uk](mailto:alan.power@threerivers.gov.uk)  
Avni Patel – Head of ICT  
Telephone number: 01923 278457 email: [Avni.Patel@watford.gov.uk](mailto:Avni.Patel@watford.gov.uk)  
Terry Baldwin – Head of HR  
Telephone number: 01923 278133 email: [Terry.Baldwin@watford.gov.uk](mailto:Terry.Baldwin@watford.gov.uk)  
Phil Adlard – Head of Revenues and Benefits  
Telephone number: 01923 278023 email: [Phil.Adlard@watford.gov.uk](mailto:Phil.Adlard@watford.gov.uk)

### **Report approved by:**

Bernard Clarke – Head of Strategic Finance – Watford B.C.  
David Gardner – Director of Corporate Resources & Governance – Three Rivers D.C.

### 3. **DETAILED PROPOSAL**

3.1 Measures of Performance for Quarter 3 of 2012/13 are attached at Appendix 1.

3.2 Heads of service will attend the meeting to answer questions.

### 4. **IMPLICATIONS**

#### 4.1 **Policy**

4.1.1 The recommendations in this report are within the policies of the Joint Committee, Three Rivers District Council and Watford Borough Council.

#### 4.2 **Financial**

4.2.1 There are no changes to the budget or the efficiency gains already agreed by the Joint Committee, Three Rivers District Council or Watford Borough Council as a result of this report.

#### 4.3 **Legal Issues** (Monitoring Officer)

4.3.1 There are no legal issues associated with this report.

#### 4.4 **Risk Management and Health & Safety**

4.4.1 There are no risks associated with the decision members are being asked to take (i.e. to note the report).

#### 4.5 **Equalities, Staffing, Accommodation, Community Safety, Sustainability & Environment, Communications & Website and Customer Services**

4.5.1 None specific.

### **Appendices**

Watford and Three Rivers Shared Services – Measures of Performance, Annual, Quarterly, Monthly – 2012/13 (Quarter 3: Oct – Dec)

### **Background Papers**

No papers were used in the preparation of this report.